

Feedback from Parent Pulse Survey sent in January 2024.



In January, we sent out a parental pulse survey. We had 80 responses, which was excellent. Please find below a summary of your feedback and what we intend to do about it. There were lots of positive messages, but for us to improve, we've focused on things we aren't doing well at the moment. I hope you find the feedback useful.

Your Feedback to us...	What we plan to do to improve...	By when...
<p>1. Communication</p> <p>Communication in school is not always consistent. Sometimes messages from parents are missed and not responded to. Parents don't always know what their children are learning and how they can best support at home. For some parents, they feel they don't have a good link with their child's class teacher. Sometimes parents know about events last minute without enough notice.</p>	<p>We plan to roll out Tapestry across the school in all year groups. There will be a minimum of x3 updates for families per week. Parents will be able to send direct messages to staff and there will be clear protocols about how these will be responded to. Achievements will be celebrated individually through this platform as well! A parents calendar will be added onto the website and messages about events will be sent in good time through Parent Hub. Mr. Wray is also planning to host tea and cake drop sessions for parents too.</p>	<p>By the end of spring 2.</p>
<p>2. Homework</p> <p>The expectations around homework are not clear. There is sometimes no feedback provided back to the children about the work they complete. Creative homework isn't always celebrated as it should.</p>	<p>The homework policy will be circulated for all parents/carers to read. We're going to make it really clear for everyone, including how feedback is provided. For creative homework, we're going to have a celebration event at the end of every term.</p>	<p>By the end of this term.</p>
<p>3. After school activities</p> <p>The school doesn't currently offer after-school clubs apart from sports.</p>	<p>From next term, there will be a menu of after school clubs available to children across the school. These will be charged at a minimal cost of £1 per week. Keep an eye for these coming out to you!</p>	<p>By the end of this term.</p>
<p>4. Reading at school</p> <p>My child isn't heard read at school very frequently. Book bands for children, particularly in KS2, are not reviewed as often as they should</p>	<p>We will clarify how often your child will be heard read at school, we'll also make sure that you are aware of the other opportunities we hear them read throughout the day including assessment points for book band changes.</p>	<p>By the end of this term.</p>
<p>5. What are the staff roles and their responsibilities</p> <p>We're not always clear about who staff are and what they are responsible for. Due to the staff changes recently, it would be great for all parents/carers to be reminded of this.</p>	<p>The new staff board was recently sent out with the last Swanwick Story. This is now also on our website. The staff board tells you who the staff are and what their key responsibilities are.</p>	<p>Already sent out.</p>
<p>6. Outside packed lunches</p>	<p>The children from now on will be given a choice as to whether they would like to eat</p>	<p>ASAP.</p>

<p>My child must eat their packed lunches outside even when the weather is cold. This sometimes prevents my child from eating their lunch which means they are often hungry at the end of the day.</p>	<p>outside or have it inside the school hall. We will need some time to amend the rotas for lunchtime, but we aim to make this happen asap.</p>	
<p>7. Prompt start and finish times Sometimes the school gates are not opened on time, and some classes are also late coming out frequently.</p>	<p>All staff on gates at the beginning and end of the day will ensure these are opened on time. All teachers will ensure they are organised and ready to dismiss the class on time.</p>	<p>ASAP.</p>
<p>8. Forest schools Forest schools is a wonderful opportunity for the children, but it looks like it is only available to certain groups of children across the school.</p>	<p>Forest Schools is going to be arranged so that all children in year 3 will do Forest Schools for the full year. However, for those year groups that missed it, we will offer them some sessions too. This will be communicated with parents/carers shortly.</p>	<p>ASAP</p>
<p>9. Getting in touch with the SENDCo if I have concerns As a parent, it isn't always easy to access the right support if I'm worried about my child's additional needs. I'm not always clear how to get hold of the SENDCo in school if I have concerns.</p>	<p>From next term, Mrs. Walton is going to be running termly 'meet the SENDCo' meetings for parents to sign up to. You can contact Mrs. Walton for any SEND related queries by email sen@swanwick.derbyshire.sch.uk. Miss Randall is the schools Assistant SENDCo and is also available to support families as well. Details on our SEND support can also be accessed on the schools website.</p>	<p>Next half term.</p>